



## NRM-Select 20 Year Limited Residential Warranty

Nu-Ray Metal Products, Inc. ("NRM") provides the following warranty to the original Purchasing Property Owner ("Owner") identified at the end of this warranty for installed NRM-Select coated steel panels (the "Product").

No representative, dealer, reseller, employee, installer or any other person is authorized to make, modify or change this limited warranty or make any other warranty, representation or promise on behalf of NRM with respect to the Product. No term or condition other than those stated in this limited warranty and no agreement or understanding, whether oral or written, in any way purporting to modify or change this limited warranty will be binding on NRM, unless made in writing and signed by the President of NRM.

### What This Warranty Covers and How Long This Warranty Lasts.

Subject to the terms and conditions contained in this limited warranty, NRM warrants that, as long as the original Owner owns the property identified at the end of this warranty:

- 1) The paint on the Product will not for a period of 20 years after installation:
  - a. Crack, flake or peel (loss of adhesion) to an extent that is apparent on ordinary outdoor visual observation. Slight crazing or cracking, which may occur during fabrication of the parts, and spangle cracking are not covered under this limited warranty. Chalk in excess of ASTM D4214-98 method A D659 number 8, when properly maintained as described in this limited warranty.
- 2) The paint on the product will not, for a period of 15 years after installation (subject to the provisions under "What NRM Will Do" section below):
  - a. Change color more than 5 Hunter delta-E units as determined by ASTM method D-2244-02. Color change shall be measured on an exposed painted surface that has been cleaned of surface soils and chalk, and the corresponding values measured on the original or unexposed painted surface. Color changes may not be uniform on surfaces that are not equally exposed to the sun and elements and NRM does not warrant that color changes will be uniform.
  - b. Chalk in excess of ASTM D4214-98 method A D659 number 8 when properly maintained as described in this limited warranty.

### For the Limited Warranty to Apply, The Following Must be Met:

**Registration Requirements.** This limited warranty is not valid until it is registered with NRM by requesting a warranty via our website [www.nuraymetals.com](http://www.nuraymetals.com) within 150 days of the date of shipment by NRM.

**Installation Information.** The Product must be installed to prevent standing water and condensation. The roof pitch must be less than 3:12. Responsibility for selection of suitable long-lasting fasteners to be used with the Product rests solely with the Owner or the installer it chooses. Although NRM may provide information to aid in selection of fasteners, the provision of such information by NRM will not constitute an endorsement.

**Maintenance Requirements.** The Product must be washed regularly, either by sweet or tap water or by cleaning with 1/3 cup of Tide® detergent or other common detergent containing less than 0.5% phosphate dissolved in one gallon of water. A clear water rinse should follow immediately. The Product must not be cleaned with abrasive or chemical cleansers. Cleaning must include the underside of any panel overhang where the underside is exposed to the weather.

### What NRM Will Do.

NRM will repair or replace the defective Product or at the sole option of NRM, refund the purchase price for any defective Product to the Owner. This is the Owner's sole and exclusive remedy against NRM. Regarding the limited warranty set forth in Sections 2(a) and 2(b) above, after the 9<sup>th</sup> year after the date of shipment, NRM, at its sole option, will (i) pay only a portion of the cost of repair or replacement of the defective Product or (ii) refund only a portion of the purchase price, in each case, per the pro-ration table below.

Years after shipment	Maximum portion potentially paid
1 through 9	100%
10 through 12	60%
13 through 25	30%

*See exclusions and limitations on reverse side*



## NRM-Select 20 Year Limited Residential Warranty (continued)

### What This Limited Warranty Does Not Cover.

- 1) This limited warranty applies only to Product installed on residences within the Continental United States and Alaska.
- 2) This limited warranty applies only to the purchasing Owner identified at the end of this warranty, and in not transferable and not assignable to any other person or entity.
- 3) This limited warranty will be null and void unless Product has been paid for in full.
- 4) Corrosion or loss of paint adhesion as a result of perforating the Product is not covered by this limited warranty.
- 5) This limited warranty does not apply to areas that are sheltered from rainfall or that do not provide drainage.
- 6) This limited warranty does not apply in the event of deterioration to the Product caused directly or indirectly by contact with fasteners inducing deterioration of the Product caused by galvanic corrosion.
- 7) Product that is improperly installed or maintained is not covered by this limited warranty.
- 8) This limited warranty does not cover any Product located 1,000 feet or less from a salt-water and/or marine environment.
- 9) The Product must not be cleaned with abrasive or chemical cleansers.
- 10) This limited warranty does not cover damages or conditions resulting from circumstances beyond NRM's control, including without limitation, the following:
  - a) Acts of God, falling objects, explosions, external forces or fire;
  - b) Unusual or aggressive atmospheres such as those where the Product is exposed to or contaminated with harmful or corrosive chemicals or salt spray;
  - c) Fallout or exposure to corrosive fumes, ash or cement dust;
  - d) Standing or ponding water on the Product;
  - e) Significant differences in insulation below the coated metal panel;
  - f) Failure to store or install Product in a way that allows for adequate circulation;
  - g) Condensation or other contamination or damage attributable to improper shipping, packaging, handling, processing or installation;
  - h) Failure or damage resulting from edge corrosion;
  - i) Scratching or abrading during or after installation;
  - j) Failure or damage resulting from edge corrosion;
  - k) Sustained exposure to animals or animal waste;
  - l) Where the Product is in contact with, or subject to runoff from lead; copper; CCA, ACQ, CA or other treated lumber; green or wet lumber; fire retardant treated wood, shakes or shingles; or wet insulation;
  - m) Mishandling of the Product, including abuse, alteration, modification, improper use or storage before installation;
  - n) Damage from snow or ice removal or aggressive pressure washing; and
  - o) Damages or conditions at the point(s) where materials or other items such as snow guards and solar panels are attached or adhered to the Product.

### How To Get Service.

NRM must be notified within 20 days after discovery of any alleged condition giving rise to a claim, and NRM and its representatives must be allowed an opportunity to inspect

and if required, obtain a sample of the Product. NRM may also ask you to provide at your expense, pictures of the Product installed on your property and or samples of the Product for testing. To make a claim or obtain service under this limited warranty, the Owner must call NRM at 1-800-700-7228.

**Limitations.** THIS LIMITED WARRANTY IS NRM'S SOLE AND EXCLUSIVE WARRANTY REGARDING THE PRODUCT AND IN LIEU OF ANY OTHER WARRANTY, WHETHER EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR ANY OTHER WARRANTY OF QUALITY. ALL WARRANTIES OTHER THAN THIS LIMITED WARRANTY (INCLUDING ALL IMPLIED WARRANTIES LISTED IN THE PREVIOUS SENTENCE) ARE EXPRESSLY EXCLUDED AND DISCLAIMED. TO THE EXTENT APPLICABLE LAW PROVIDES THAT ANY IMPLIED WARRANTIES MAY NOT BE EXCLUDED OR DISCLAIMED, THOSE WARRANTIES ARE LIMITED IN DURATION TO THE SHORTER OF (i) THE DURATION OF THE EXPRESS WARRANTY PROVIDED IN THIS LIMITED WARRANTY OR (ii) THE SHORTEST DURATION REQUIRED BY APPLICABLE LAW.

IN NO CASE WILL NRM BE LIABLE TO ANY PERSON OR ENTITY FOR PROPERTY DAMAGE OR PERSONAL INJURY IN TORT (INCLUDING NEGLIGENCE AND STRICT LIABILITY), CONTRACT, WARRANTY, OR OTHERWISE FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL, PUNITIVE, CONSEQUENTIAL OR OTHER DAMAGES OR LOSSES, INCLUDING BUT NOT LIMITED TO DAMAGE FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, LOSS TO THE BUILDING OR ITS CONTENTS OR ANY OTHER LOSS, REGARDLESS OF THE CAUSE OF SUCH DAMAGE AND WHETHER OR NOT CAUSED BY OR RESULTING FROM NEGLIGENCE OF NRM, EVEN IF NRM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR LOSSES. NRM'S TOTAL LIABILITY FOR ALL CLAIMS OF ANY KIND WILL NOT EXCEED THE PURCHASE PRICE PAID TO NRM FOR THE PRODUCT IN QUESTION.

Some states do not allow limitations on how long an implied warranty lasts and or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you. This limited warranty gives you specific legal rights and you may also have other rights which vary from state to state.

*This limited warranty applies to any product installed on or after February 1<sup>st</sup>, 2019 (the limited warranty in effect at the time the material is originally installed is the applicable limited warranty.) This limited warranty replaces all prior warranties.*

Property Owner:	
Property Address:	
Installer:	
Product Installed:	
NRM Representative:	
Effective date:	